

## Maintenance Worker

### Responsibilities

This position is responsible for driving the Zamboni correctly and safely to ensure and maintain acceptable ice conditions. Tasks will include, but are not limited to:

- Cleaning the ice before, during, and after each public skating session or as needed
- Cleaning the ice during each intermission at home Rhino games
- Cleaning the ice after EPHA nightly programs, weekend tournaments, or as needed
- Adding extra water to maintain ice as scheduled
- Making sure all entrances are clear and safe of debris and snow
- Ensuring maintenance of the Zamboni (e.g., changing the blade, reloading propane tanks, etc.)
- Ice chipping when necessary
- Opening and/or closing the facility as required by completing all security procedures
- Keep all areas of the facility neat, clean and safe at all times; tasks include sweeping and mopping the rink restrooms, locker rooms, shower areas, lobby, meeting rooms, bleachers and removing trash, changing lights, cleaning rink glass, etc.
- Offer excellent customer service to all patrons by greeting customers with a smile and responding to their needs in a kind and courteous manner
- Completing other duties as assigned

### Expectations

- Available to work nights and weekends
- Must be physically strong enough to lift and move heavy objects, such as hockey nets, propane tanks, etc.
- The ability to take direction from the Shift Manager and complete all tasks as assigned.
- The ability to recognize problems as they arise and bring them to the attention of the Shift Manager
- The ability to assume a positive and active role at the rink, even while working under potentially stressful conditions (weather, upset or injured participants, etc.)
- To be able to work well in a team environment

### Key attributes for the position are:

- Initiative, adaptability and ability to work independently
- Dependability, reliability, and punctuality

*The hired individual will receive training on Zamboni driving and maintenance. Experience with operating and fixing heavy machinery and hydraulics is preferred but **not required**.*

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